TERMS AND CONDITIONS GOVERNING PARTICIPATION IN FAMILY FULL HOUSE WITH ROHIT SHARMA MODE ON CONTEST

A. CONTEST DESCRIPTION:

"Family Full House with Rohit Sharma Mode On Contest" or "Contest" is an online audience participation game associated with the television series titled "Family Full House with Rohit Sharma" (the "Show"). The Contest will be hosted on the Google platform, where users will be required to answer the question(s) and the users will be re-directed to the SonyLIV application to complete the registration process, the details of which shall be communicated by the Company from time to time.

Participants may access the Google Platform and answer up to four (4) questions made available on the relevant day in connection with the Show. Participants who answer all the questions correctly shall be eligible to proceed to the registration process on the SonyLIV application for an opportunity to appear on the Show as an audience member (the "Audience Opportunity").

Participation is free. No purchase, payment, deposit or stake is required, and no element of the Contest involves wagering.
Selection shall be subject to verification, the applicable selection criteria, availability and the arrangements confirmed by the Company. The Company shall select up to twenty (20) eligible and registered Participants for the Audience Opportunity during the Contest Period through a randomiser, at such intervals as may be determined by the Company. Notwithstanding the foregoing, the Company reserves the right, at its sole discretion, to modify the selection criteria and/or the number of Participants to be selected, or to suspend, discontinue or terminate the Contest and/or the Audience Opportunity, at any time.

Participation in the Contest is subject to these Terms and Conditions and any additional instructions communicated by the Company in connection with the Contest.

B. DEFINITIONS:

For the purposes of the Terms and Conditions, the expressions used as shown herein-under shall have the meaning ascribed to them as shown herein-below:

a. **"Company" or "SPNIPL"** means Sony Pictures Networks India Private Limited.

b. **"Contest"** means the Family Full House with Rohit Sharma Mode on Contest, which shall be conducted from 01 November 2026 to 07 February 2027, in accordance with these Terms and Conditions.

c. **"Participant(s)"** means any individual who registers for or participates in the Contest through the designated platform and fulfils the applicable eligibility criteria.

d. **"Show"** means the television series titled "***Family Full House with Rohit Sharma***" produced by Fremantle India Television Productions Private Limited and telecast on the Sony Entertainment Television ("SET") channel operated by the Company and on SonyLIV App.

e. **"Platform(s)"** collectively means the Google platform on which the Contest is hosted and the SonyLIV application through which eligible Participants are redirected to complete the registration process. The Platform(s) may be operated or supported by a third-party service provider, determined by the Company.

f. "SonyLIV App" means the SonyLIV application to which eligible Participants are redirected to complete registration for the Audience Opportunity.

g. **"Registration Details"** means the information provided by a Participant while registering for or participating in the Contest, including their name, mobile number and such other details as may be requested by the Company.

h. **"Contest Data"** means the information generated or recorded in connection with the Contest, including Registration Details, submitted answers, correctness of answers, scores, timestamps, participation records and other information required for administering and verifying the Contest.

i. "Eligible Participant" means a Participant who has correctly answered all the questions made available for the relevant day and is eligible to proceed to registration for the Audience

Opportunity, subject to these Terms and Conditions.

j. **"Winners"** means the Participant(s) selected by the Company for an Audience Opportunity, subject to verification, fulfilment of application eligibility requirements and these Terms and Conditions.

k. **"Audience Opportunity"** means the opportunity offered to a Winner to appear on the Show as an audience member, subject to the Company's confirmation, applicable conditions and logistical arrangements. The presence of Rohit Sharma or any guest at a recording, and any opportunity to meet them, is not part of the Audience Opportunity and is not guaranteed.

l. **"Terms and Conditions"** means these Terms and Conditions governing participation in the Contest, in their entirety, as amended or modified by the Company from time to time.

m. **"Blacklisted Mobile Number(s)"** means such mobile number(s) as may be identified by the Company as ineligible to participate in or be selected as a Winner of the Contest, including, where applicable, mobile numbers associated with persons who are ineligible under these Terms and Conditions, including specified employees, members of the process advisory team and/or previous Winners and/ or any other person deemed fit by the Company at its discretion.

C. ELIGIBILITY CRITERIA:

To be eligible to participate in the Contest and, where applicable, be considered for the Audience Opportunity, an individual must satisfy the following conditions, including the applicable requirements for registration and Winner selection.

- Individuals should have registered and/or participated in the Contest via the applicable Platform(s);
- Should be above eighteen (18) years of age as on November 01, 2026;
- Should be a citizen of India and should be residing in India, excluding residents of the Restricted States or those otherwise restricted as per this Terms and Conditions;
- Should be of sound mind and health;
- Should be competent to contract under the Indian Contract Act, 1872. Participants needing accessibility arrangements may request them at (livsupport@sonyliv.com), and the Company will make reasonable efforts to accommodate.
- Should not have any criminal conviction; Such individuals agree to enter into and participate in the Contest in accordance with the Terms and Conditions, as amended, modified or updated by the Company from time to time.

In order to be considered for the Audience Opportunity, the Participant(s) should have answered all the Contest questions made available for the day correctly.

The Company may require reasonable evidence of a Participant's identity, age, citizenship, residence or eligibility. Failure to provide satisfactory evidence within the specified timeframe may result in disqualification.

D. PROCEDURE TO PARTICIPATE IN THE CONTEST:

1. Playing Rules

a) The Contest will be accessible through the Google platform by scanning the QR code, accessing the short link, or through such other means as may be communicated by the Company.
b) Participants must access the Contest link and answer up to four (4) questions made available for the relevant day within the applicable participation period.
c) Only Participants who correctly answer all the questions for the relevant day shall be eligible to proceed to register for the Audience Opportunity. Eligibility to register shall not guarantee selection as a Winner or confer any automatic right to the Audience Opportunity.
d) The Company shall have the sole and absolute discretion to determine, modify, suspend, or revise the number, format, sequence, timing, availability, and participation windows of the questions and/or the Contest at any time. Any such changes may be communicated through the Platform or through any other channel deemed appropriate by the Company.
e) Only answers successfully received and recorded by the Platform within the applicable participation period shall be considered for Winner selection.

f) The correctness of answers shall be determined in accordance with the answer key applicable to the Contest, as determined by the Company.
g) The Company may determine the treatment of unanswered questions, incorrect answers, duplicate submissions, late submissions, multiple entries and other exceptions in accordance with the applicable Contest rules.
h) Once an answer has been submitted, the Participant shall not be permitted to change or withdraw the answer.
i) After submitting each answer, participants must click the "Move forward" button to proceed to the next question. Failure to click the "Move forward" button may result in the subsequent question not being displayed.
j) Participants must not attempt to manipulate the Contest, interfere with the Platform, submit fraudulent or automated entries, use multiple identities to obtain an unfair advantage, or engage in any activity intended to compromise the fairness, integrity or proper functioning of the Contest.
k) The Company reserves the right to reject, disregard or invalidate any submission that it reasonably determines to be fraudulent, unauthorized, duplicated, manipulated or otherwise inconsistent with these Terms and Conditions.
l) The Company may modify, replace, add, suspend or discontinue any question, participation period or other element of the Contest, subject to applicable law.
m) The Company's determination regarding the correctness of answers, calculation of scores, treatment of submissions and application of the Contest rules shall be final and binding on Participants, subject to applicable law.
n) Any answer provided by a Participant during the applicable period of participation shall be recorded and treated in accordance with the Winner-selection mechanism determined by the Company. In the event the Contest is terminated or interrupted mid-session for any reason whatsoever, the Participant may be permitted to continue participation only in accordance with the functionality and/or instructions made available by the Company.
o) Post submission (locking) of the answer, the Participant will not be permitted to modify / alter / change the answer submitted.
p) The Company will not entertain any claims / questions / queries with respect to the authenticity or correctness of any question and answers asked in any round of the Contest.
q) The Company's decision on the correctness or incorrectness of any answer, the validity of any participation or registration, and all other matters relating to the Contest shall be final, conclusive and binding on all Participants, subject to applicable law.
r) No Participant shall be entitled to challenge, dispute, appeal, seek reconsideration of or otherwise question the outcome, scores, rankings, selection or declaration of Winners or any other decision made by the Company in connection with the Contest. The Company's decision with respect to all such matters shall be final and binding on all Participants, subject to applicable law.
s) The Company may rely upon the data, questions, answers, survey results and other information provided by its survey providers, technology providers, vendors, sponsors and/or other authorized third parties for purposes of administering the Contest. Participants shall not be entitled to demand independent verification, audit or disclosure of the underlying survey methodology, sampling methodology, source data, respondent-level information or internal review/reconciliation records.
t) Any internal review, testing, reconciliation, process advisory or verification undertaken by or for the Company in connection with the Contest shall be for the Company's internal purposes only and shall not confer upon any Participant any right to seek reconsideration, reversal or alteration of any decision or outcome of the Contest.

2. Registration Process

a) Upon clicking the "Tap to Register" button, eligible participants will be redirected to the SonyLIV App, where they will be required to provide the necessary registration details for the Audience Opportunity. Submission of registration details does not guarantee selection, which shall be subject to the eligibility criteria and selection process determined by the Company.
b) On the SonyLIV App, the Participant must accept these Terms and Conditions and confirm that they are at least eighteen (18) years of age.

c) As part of the registration process, each Participant shall be required to provide the following personal details:
    - full name;
    - gender;
    - date of birth;
    - mobile number;
    - email address;
    - state; and
    - city

d) Participants shall ensure that all information provided is accurate, complete and up to date. The Company reserves the right to verify the information provided and may disqualify any Participant who provides false, inaccurate, incomplete or misleading information, subject to applicable law.

e) Registration for the Audience Opportunity will be considered complete only after the Participant has accepted these Terms and Conditions, confirmed that they meet the applicable age requirement and submitted all the required Registration Details through the SonyLIV App.

f) Eligible Participants may participate in the Contest by registering through or accessing the designated link, which will be made available starting from November 01, 2026. The Contest is intended to be conducted on Saturdays and Sundays during the Contest Period, with the applicable dates and participation windows communicated by the Company.

g) Participants must ensure that the mobile number provided at registration is valid, active and accessible to them. The Company may use the mobile number and other Registration Details to identify Participants, verify eligibility, communicate with potential Winners and administer the Contest.

h) Registration or participation in the Contest shall not be transferable. Participants shall not register or participate on behalf of another person or use another person's identity or mobile number to obtain an unfair advantage.

i) The Company may require proof of identity, age, residence or any other information reasonably necessary to verify a Participant's eligibility. Failure to provide the required information within the specified timeframe may result in disqualification.

j) The Company reserves the right to reject or invalidate any registration containing incomplete, inaccurate, false, misleading, unverifiable or duplicate information, or any registration that does not comply with these Terms and Conditions.

k) The Company may modify the registration process, the Platform, the information required from Participants or the authentication mechanism for technical, operational, security or other legitimate reasons, subject to applicable law.

l) The above-mentioned schedule could be added to, modified or cancelled based on programming/ technical requirements of the Company or in the event the Show is for any reason rescheduled, extended, cancelled or terminated early, at the sole discretion of the Company.

m) The Company may, at its discretion, contact the Participant, if required, for any clarifications needed for the information provided when contacted by the Company.

n) The Company reserves the right to disqualify any Participant from the Contest if the mobile number, email ID and/or account identifier used for participation is identified as a Blacklisted Mobile Number or otherwise falls within any category of persons/entities restricted from participating in or winning the Contest under these Terms and Conditions.

3. Winner(s) Selection

a) For the Audience Opportunity, the Company shall select upto twenty (20) Participants from among the eligible and registered Participants through a randomizer at regular intervals determined by the Company during the Contest Period, subject to the applicable eligibility, verification and other requirements under these Terms and Conditions. The Company reserves the right to modify the selection criteria and the number of Participants to be selected at its sole discretion.

b) Selected participants will be notified at any time during the season. The Company reserves the right to verify the information provided in the registration form prior to notifying any participant of their selection.

c) The Company, at its sole discretion, can also apply region-based filters for the shortlisting of Winners in order to provide a more balanced distribution of winners.

d) The Company shall have the sole discretion to modify the number of Winners per audience opportunity category and the Winners hereby undertake not to question or to make any claims against the same.

e) The Company reserves the right to replace the Winner if (i) it finds any duplication in the

contact details submitted by the Winner, (ii) it has reasonable grounds to suspect that the Winner has not verified his identity to the satisfaction of the Company (iii) for any other reason that the Company may deem necessary.

f) The Company shall have the sole discretion to decide whether or not to declare the Winners or the manner in which the Winners are announced, and the Winners hereby undertake not to question or to make any claims against the manner in which the names of the Winners are declared by the Company.

g) The Company shall have the sole and absolute discretion to determine the final number and identity of Winners, including in circumstances involving ties, irregularities, disqualification, technical issues or other circumstances affecting the Contest Data. The Company's determination in this regard shall be final and binding on all Participants, subject to applicable law.

h) The Company and/or its authorized agents, affiliates and representatives will rely upon only such information as may be provided by the Winner at the time of participation in the Contest.

i) No Participant shall be entitled to challenge, dispute, appeal, seek reconsideration of or otherwise question the selection, shortlisting, verification or declaration of any Winner, the scores or rankings used for such selection, or any decision taken by the Company in connection with the same. The Company's decision shall be final, conclusive and binding on all Participants, subject to applicable law.

4. Winner Declaration and Audience Opportunity

a) The Company reserves the right to determine the nature, number, availability and terms applicable to the Audience Opportunity for relevant day, including the number of Participants who may be selected. The Audience Opportunity may not be available for every episode.

b) The Company reserves the right to modify, suspend or withdraw the Audience Opportunity where reasonably necessary due to operational requirements, unavailability or other circumstances beyond its reasonable control, subject to applicable law.

c) The Company may, at its sole discretion, exclude a Participant from participating in any part of the Contest which may include without limitation (i) circumstances which, in the Company's view, renders the Participant unfit to participate therein; (ii) inability to produce documentation specified by the Company proving the identity of the Participant; (iii) any other reason that, at the discretion of Company, would adversely impact the Company or the Contest. At no point of time will the Company be obliged to notify unsuccessful Participants of its decision.

d) Company will use the number used to register on the SonyLIV App by the Participant to identify the Winner of the audience opportunity. Inability on the part of the Participant to accordingly show or provide the required identification proof could entitle the Company to disqualify the Participant from any winning, if any.

e) Whilst the Company shall make all reasonable endeavors to (i) enable Participants(s) to proceed with participation in the Contest (ii) to contact all Winner(s) at each relevant juncture of the Contest, the Company can make no guarantee thereof and the Company shall in its sole discretion be entitled to proceed with the next entitled Participant who are eligible to be Winners under the Terms and Conditions, in case it is unable to successfully contact and communicate with Participants(s)/ Winner(s) in terms hereof.

f) The Company will have no liability to a Participant who is unable to take part in the Contest for whatever reason and the Company shall be entitled to disqualify the Participant(s) from the Contest at any time, at the discretion of the Company.

g) The Company further reserves the right to replace at its discretion any Winner(s) who for any reason fails or is disqualified from or unable to participate in the Contest with another Participant who is eligible to be a Winner, notwithstanding that such Participant may have been previously eliminated from the Contest and each Participant shall agree to be present for the Audience Opportunity when required by the Company to do so.

h) If at any point, it is determined by the Company that any person has tampered with the third-party portal, the Contes or any data / servers / database / etc. related to the Contest, the Company reserves the right at its discretion to revoke or cancel the winnings of any such Participants and / or initiate litigation as deemed fit and necessary by the Company.

i) Unless otherwise determined by the Company, Winners may be notified via email and/or telephone call using the contact details provided at the time of registration. The Company shall

make reasonable efforts to contact the Winners; however, the Company shall not be held liable if a Winner cannot be contacted due to reasons including but not limited to: (i) incorrect or incomplete contact details provided by the Participant; (ii) the email address or mobile number belonging to a person other than the Participant; (iii) the Participant being unreachable, unavailable, or failing to respond within the stipulated timeline; or (iv) any other reason beyond the Company's reasonable control. In the event the Company is unable to contact a Winner or does not receive a response from the Winner within the prescribed period, the Company reserves the right, at its sole discretion, to forfeit the Audience Opportunity and proceed with the next eligible Participant, without any further liability.

j) The Winner hereby agrees that the Winner shall not hold the Company responsible for any delays and/ or disputes and/or claims arising out of any Audience Opportunity and shall keep the Company indemnified against any and all such claims.

k) If Participants are unclear as to the Terms and Conditions of participation in the Contest or winner determination, Participants will have to send an email to livsupport@sonyliv.com. The Company shall make reasonable endeavors to respond thereto. The above shall not, however, be ground for extension of time / deadlines as specified herein.

l) To the fullest extent permitted by applicable law, no claim shall lie against the Company merely because a Participant has not been selected as a Winner, has received a lower score or ranking, has been disqualified, or disagrees with the Winner determination, scoring, or any other decision made by the Company in connection with the Contest.

m) Audience Opportunity shall be at the sole discretion of the Company, and the Company may, at its discretion, decide not to proceed with the same.

n) Winners shall carry valid identification documents and comply with all reasonable security, entry, conduct and attendance requirements communicated by the Company or the Show's production team during their visit to the Audience Opportunity.

o) The Company shall not be responsible for a Winner's inability to attend the Show and/or the Audience Opportunity due to personal circumstances, travel arrangements, failure to obtain necessary permissions or documents, or failure to comply with the applicable instructions.

p) Audience Opportunity does not include reimbursement of travel, accommodation, meals, local transport or any other expenses incurred by the Winner. The Winner shall be solely responsible for arranging and bearing all expenses associated with attending the Audience Opportunity, except for any arrangements expressly confirmed by the Company in writing.

q) The Audience Opportunity shall be subject to the applicable venue rules, production requirements, safety instructions and any additional terms communicated to the Winner.

r) The Company reserves the right to refuse entry, restrict attendance or withdraw the Audience Opportunity where a Winner fails to comply with the applicable requirements or engages in conduct that may compromise safety, security, production requirements or the orderly conduct of the Show, subject to applicable law.

s) The Company may reschedule, postpone or cancel the relevant recording or Audience Opportunity due to programming, production, operational, security or other circumstances. In such cases, the Company may communicate revised arrangements or take such other action as it is considered appropriate, subject to applicable law.

t) Selection for the audience opportunity does not guarantee that a Participant will receive any screen time, appearance, speaking opportunity, or on-camera visibility during the recording, broadcast, streaming, promotion, or any other exploitation of the programme. Any such appearance shall be at the sole discretion of the Company and/or the production team.

u) Winners selected for the audience opportunity shall comply with all instructions, directions and protocols communicated by the Company, production team, venue personnel and/or their representatives, including but not limited to seating arrangements, entry and exit procedures, security requirements, audience participation guidelines, clapping, cheering, reactions, mobile phone usage restrictions, recording restrictions and any other directions necessary for the production and recording of the programme. Failure to comply with such instructions may result in removal from the venue and/or disqualification from the audience opportunity.

5. Systems and Availability

a) The Company will not be responsible for any break or disconnection or disruption in network connectivity in any manner, irrespective of the network being used. Network issues can disrupt

various aspects of the Contest such as receipt of questions and answer options, submission/recording the answer, receipt of any sound, text, image or audio files related to the question, receipt of answer chosen by the Participant, etc. The Participant is advised to remain in an area with a strong and stable/ continuous mobile network signal of the telecom operator or internet service provider to ensure smooth functioning of the Contest.

b) Any loss or outrage or dissatisfaction suffered by the course of playing the Contest by a Participant would not be the responsibility of the Company and/or its associates/ affiliates and the Company or its associates/affiliates will not be responsible to make good any such loss or dissatisfaction.

c) For sake of clarity, Participants are advised to play the Contest through one device only. In case multiple entries are received from a Participant for the same question, Company has the right to choose the first answer entry received from that Participant. If multiple entries are received at the same time, then the Company will choose any of the answer entries received. Scores calculated basis this will be considered final and would be updated on the Contest subsequently at a later date.

d) Prior to starting play of the Contest, the Participant must check that the portal is operational and functioning correctly. The Participant is advised to keep adequate RAM and phone memory available to ensure smooth functioning of the Contest. Quitting other applications on the device will also help towards smoother gameplay in case of some phones. The Participant is also advised to keep the third-party browser app/ Platform updated to the latest version at regular intervals to ensure smooth functioning of the Contest.

e) Participants are advised to keep the device from which the Contest is played, adequately charged. Low battery will result in shutting down of the network and / or device and that will result in the Participant not being in a position to play along with the Contest.

f) All Participants need to adjust the device display, font and resolution to default size or lower to ensure that they are able to play the Contest on their devices properly. If not, then the "Move forward " button might not appear on the device screen during gameplay. In case the Participant is not able to play the Contest, on account of this, the Company will not be responsible in any manner whatsoever.

g) The Participant acknowledges that all possible issues may not have been identified by the Company and its partners and agrees to hold harmless the Company and their shareholders, directors, officers, employees, licensees, agents, successors, assigns, affiliates, process advisors, sponsors and partners for the application, network, process, technical or any other failures. Any losses, injury, discomfort, loss of privacy, inability to participate or any other discomfort or issue of any sort caused to the Participant or the Participant's property or device shall not be the responsibility of the Company and/or its affiliates/associates.

h) No person (i.e., either the Participant, or any person on behalf of the Participant) shall initiate litigation against the Company or their shareholders, directors, officers, employees, licensees, agents, successors, assigns, affiliates, process advisors, sponsors and its partners in any manner without first providing the Company a complaint at livsupport@setindia.com and providing the Company an opportunity to address the complaint.

i) In case any unauthorized activity is observed in the Contest, that particular Participant will be disqualified to play till such time as the Company deems fit. The Company would not be responsible in any manner whatsoever on account of such disqualification.

j) Company shall not be liable for any failure of the application server or system in the course of playing the Contest.

k) The Company shall endeavor to make all reasonably practicable arrangements, it cannot guarantee or assure seamless connectivity or continuous availability of the application, server, system or software to the Participants during the conduct of the Contest as these are dependent on external utilities/ service providers and factors which could be beyond control of the Company.

l) Company, its authorized personnel and its sub-contractors are not responsible for delayed receipt or non-receipt or incomplete receipt or corrupt receipt of answers.

m) The Company accepts no liability and shall not be responsible and/or liable in any manner whatsoever in case the Participant(s) are unable to participate in the Contest due to failure on the part of the telecom operator, facility provider, etc., or due to capacity constraints.

n) It shall not be open for the Participant(s) or any of their representatives to require an audit or verification of the randomizer/ selection software or any other criteria, process or system adopted by the Company as part of the process of conduct of the Contest or selection of

Winners resulting therefrom. No enquiries, appeals, verbal or written, shall be entertained in this regard.

o) The Company shall not be responsible or liable for any errors, faults, malfunctions or technical issues arising from or relating to any sponsor-related applications or platforms.

6. Confidentiality and Publicity

a) The Company shall keep the personal information collected from the Participants confidential and shall process and disclose such information in accordance with the Company's applicable privacy policy and applicable laws. The Company may share such information with its affiliates, authorized personnel, process advisors, sponsors, vendors, service providers, advisers and other persons on a need-to-know basis and/or where required for the administration, operation, verification, promotion and fulfilment of the Contest.

b) None of the Participants shall, without the prior written approval of the Company, speak to the press or any other media or any third person, nor give any interviews or comments relating to any aspect of the Contest. The Participant shall not disclose any information whatsoever relating to the Company to any other party. Violation of this clause shall immediately disqualify the Participants' prospects of further participation.

c) The Participant shall at all times keep confidential all particulars and details regarding the Contest.

d) The Winner(s) of the Contest as announced by the Company from time to time, agrees that they shall make themselves available from time to time and co-operate with the Company and participate in any activity and/or campaign ("Promotional Activity") of any nature whatsoever without any money payable to the Winner(s). Further, the Winner(s)/Participant(s) shall at no point of time refuse or disagree to participate in any such Promotional Activity for any reason whatsoever if required by the Company. The Winner(s)/Participant(s) agrees that the footage of any nature shall vest with the Company, including but not limited to all intellectual property rights and any other rights for worldwide and in perpetuity.

e) Acceptance of these Terms and Conditions by the Participant constitutes permission for the Company, including its affiliates, to click photographs, record videos of the Participant(s) and use the Participant(s) name, photographs, likeness, voice and comments for advertising and promotional purposes in any media worldwide for purposes of advertising and trade without any additional compensation whatsoever.

f) Any use of personal information for purposes other than those contemplated by these Terms and Conditions shall be subject to the Company's applicable privacy policy and applicable law.

g) The Audience Opportunity may involve the Winner being present at a recording of the Show. Selection as a Winner does not guarantee that the Winner will be filmed, featured in, or identifiable in the final broadcast, streaming or promotional content. Any recording, use of the Winner's name, image, voice or likeness, and related publicity shall be subject to the applicable consents, releases and production requirements communicated by the Company or the relevant production entity

7. Data Privacy

a) The Participant acknowledges that the Company will need to collect their Personal Data for the purpose of the Contest. By providing their explicit consent, the Participant agrees to the collection, storage, use, disclosure, transfer, of their Personal Data which may be collected by the Company for the purpose of the Contest. The term 'Personal Data' shall mean and include but is not limited to the name, phone number, photo identity documents such as passport, driving license, PAN, Aadhaar, document for age verification such as birth certificate, ration card, voter identity card or other details pertaining to the identity of the Participant and other information as may be required for the purposes of Contest.

b) Where the Participant is required to access or participate in the Contest through a third-party account, platform or authentication mechanism, the Participant hereby consents to the Company collecting and processing such personal information as may be made available to the Company through such account, platform or authentication mechanism, to the extent necessary for participation in and administration of the Contest. In the event the Participant wishes to withdraw or modify permissions granted to any such third-party platform, the Participant may be required to contact the relevant third-party platform directly, as applicable.

c) The Company shall collect, process, store, use, disclosure, transfer of Personal Data in compliance with all applicable laws including the Digital Personal Data Protection Act, 2023,

the Digital Personal Data Protection Rules, 2025. Any information shared by the Participant with the Company shall be handled by the Company in terms of the privacy policy of the Company, available at https://www.sonyliv.com/privacy-policy. In addition to these the Company's Privacy Policy and Terms and Conditions, where applicable, participation in the Contest and the collection and processing of Personal Data of the Participant shall also be subject to the privacy policies and terms and conditions of third-party service providers (including but not limited to WhatsApp, Google or any other platforms that may be engaged by the Company). Participants are advised to familiarize themselves with the terms and conditions and policies of such third parties.

d) The Participant hereby agree and acknowledge that the collection and processing of the Personal Data by the Company is for a lawful purpose and is necessary for facilitating their participation in the Contest. The Personal Data shared by the Participant(s) shall be retained by the Company till the Winners are declared and the promotions with respect to the Winners are completed.

e) Access to Personal Data will be limited to the employees of the Company, and affiliates of the Company (and their respective employees). For the purposes of the Contest, the Company may contract with the service providers to perform functions or services on its behalf. Such service provider may have limited access to the Personal Data needed to perform their functions but shall be restricted from using such Personal Data for purposes other than providing services to the Company solely in connection with the Contest. Such service providers shall be subject to the same level of privacy protection as is required by applicable laws including the Digital Personal Data Protection Act, 2023, the Digital Personal Data Protection Rules, 2025.

f) In addition to the service provides engaged by the Company: a) Company may also disclose Personal Data including sensitive personal information, if any, to governmental agencies and regulators (e.g., tax authorities), social organizations (e.g., the social security administration), human resources benefits providers (e.g., health insurers), external advisors (e.g., lawyers, accountants, and auditors), courts and other tribunals, and government authorities, to the extent required or permitted by applicable legal obligations of the Company.

g) The Participant can opt-out of processing of their Personal Data, at any time, by writing to the Company on livsupport@sonyliv.com. It is advised the Participant identify themselves correctly before submitting any such requests, to enable the Company to resolve the concerns in a timely manner. The Participant(s) understand that the collection and processing of their Personal Data is imperative for their participation in the Contest. Therefore, in the event the Participant withdraws their consent for collection and/or processing of their Personal Data, the Participant shall not be entitled to participate in the Contest any further. The Participant(s) agrees that by accepting the Terms and Conditions, the Participant(s) agrees to not raise any claims against the Company in this regard. Additionally, the Company may decline to process requests that are unreasonably repetitive or systematic, requiring disproportionate technical effort, jeopardizing the privacy of others, or would be extremely impractical or for which access is not otherwise required.

h) All Personal Data and information requested by and supplied to the Company by each Participant must be truthful, accurate and in no way misleading. The Company reserves the right to disqualify any Participant(s) from the Contest in its sole discretion, should the Participant(s) at any stage supply untruthful, inaccurate, unverifiable or misleading Personal Data and/or information.

i) The Company reserves the right to deny participation, registration, audition, or qualification for any further rounds or overall qualification to the Contest, especially if the Participant is unable to or refuses to provide or verify their Personal Data or if the Participant does not consent to or withdraws the consent provided to for collection or processing of their Personal Data. The Company may, at its discretion, contact the Participant(s), if required, for any clarifications needed for the information provided in the registration.

j) The Company reserves the right to require proof of identity and/or eligibility, at any time. Failure to provide such proof within a reasonable time could result in disqualification from Contest. Further, in case there is any mismatch of Participant(s) details in any round of Contest, the Participant(s) may be disqualified from further participation in Contest, if the Participant is unable to resolve discrepancies.

k) The Participant agrees that by accepting these Terms and Conditions, the Participant shall not raise any claims against the Company in regard to the Company's collection, use, processing or storage of the Participant's Personal Data.

l) The Participant acknowledges that the Company may rely on Personal Data and other information provided by the Participant and/or received from authorized third-party platforms, service providers, production teams, vendors or sponsors for the purposes of administering and verifying participation in the Contest. The Company shall not be responsible for inaccuracies arising solely from incorrect, incomplete or misleading information provided by the Participant

or by a third party from whom such information is lawfully received.

8. Indemnities

a.) The Participant(s) hereby shall hold harmless and indemnify the Company, affiliates, group companies, partners, sponsors, process advisors and evaluators, its agents, representatives, its employees, officers, and directors, contractors, partners or other persons used by them in relation to the Contest and hold them harmless against any loss, claim, demands, costs, damages, judgments, expenses or liability (including legal costs) arising out of or in connection with any or all claims, that may be brought against the Company, or by any third party in connection with (i) the Participant's participation in the Contest, winning the Contest, or Audience Opportunity or (ii) any misrepresentation or negligence by the Participant or (iii) fraud, manipulation or unlawful conduct in the Contest by the Participant or (iv) the Participant's breach of these Terms and Conditions (v) the Participant's willful or negligent misconduct at the venue; and shall reimburse the Company, and/or for any loss, costs, expense, or damage to which said indemnity applies.

b.) Any conflict related to various provisions and interpretation of these terms will be addressed by the Company. The decisions of the Company in relation to the Contest, including eligibility, participation, gameplay, scoring, rankings, selection and declaration of Winners, Audience Opportunity, disqualification and all other matters relating to the Contest, shall be final, conclusive and binding on all Participants, subject to applicable law.

c.) If Participants are unclear as to these terms or any stage of the Contest, they can write in with their questions, concerns or queries to livsupport@sonyliv.com. The Company shall make efforts to respond to the e-mail on a best-effort basis, and at its sole discretion, however, shall not be held responsible if no response is received. In case no response is received, the same shall not be used as a ground to extend timelines for any category.

d.) The Company is in no manner whatsoever responsible and/or shall not be held liable in any manner whatsoever, including but not limited to any physical injury, death, mental trauma, loss of money caused to any Participant(s) and/or the Winner(s) in any manner whatsoever.

e.) The Company, evaluation panel, the host, the advertising agencies, process advisors, sponsors, the sub-contractors used by the Company for the Show, and any person or entity connected with the production (including the format owners of the Show), administration or judging of the Contest (the "**Relevant Parties**") shall be under no liability whatsoever to the Participant(s), or contributors, in respect of any loss, damage suffered by the Participant(s), or contributors arising from or pursuant to the Contest and/or the Show or for any and all loss, damage, cost, expense or injury to life or property sustained by the Participant(s), or contributors at any stage of the Contest and/or the Show whether or not caused by (1) the administration (including scheduling) of the Contest and/or the Show including any failure of technology, connectivity or inability for any reason to participate in the Contest; (2) the Participant's, or any third party's participation in the Contest, or being selected or disqualified; (3) as a result of the decisions of the Company; (4) as a result of any comment, remark, judgment, view, criticism, critique, opinion and/or observation made and/or passed by the host and/or Company; and/or (5) any printing, typographical or technological errors in any materials associated with the Contest and/or the Show. Notwithstanding the generality of the foregoing, the Relevant Parties expressly exclude liability for all direct, indirect and consequential loss or damage, including but not limited to loss or damage to property or for loss of profit, opportunity, business, revenue, goodwill or anticipated savings pursuant to the Contest and/or the Show. In no event will the measure of damages include, nor will the Relevant Parties be liable for, any amounts for indirect, incidental, consequential, or punitive damages of any party, including third parties; or for damages attributable to the Participant(s), or circumstances beyond the Relevant Parties' reasonable control.

f.) The registration on the third-party portal is provided on an "as-is" basis without any warranties of any kind. To the fullest extent permitted by applicable law, the Company disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose and non-infringement in respect of the Show and

the Contest. Without limiting the foregoing, the Company specifically disclaims any warranty (a) that the portal or website will be uninterrupted or error-free, (b) that defects will be corrected, (c) that there are no viruses or other harmful components that exist on the portal or website, (d) regarding the security of information submitted, and (e) regarding correctness, accuracy, or reliability. If Participant(s)' use of the portal or website results in the need for servicing or replacement of Participant(s)' or another's equipment or data, the Company shall not be responsible for those costs.

g.) The Participant(s) agree that they shall hold harmless the Company, its employees, officers, sub-contractors, process advisors or any other person in connection with the selection in Audience Opportunity and/or in relation to the Contest including but not limited to the procedure in the Contest, any third-party claims including but not limited to any claims of infringement of any third-party rights.

h.) The Participant(s) agree that they shall hold harmless the Company, its employees, officers, process advisors, sponsors, sub-contractors, any other third parties or the host from any leak or disclosure of their responses, gameplay data or any other information submitted by them in relation to the Contest.

i.) The Company shall not be responsible for any negotiation, entry into or breach of any agreement between the Participant(s) and any third party arising pursuant to or in connection with the Contest.

j.) The Company shall not be responsible for:

I. Any failures relating to registration or participation in the Contest;

II. Non-receipt or rejection of any data or entries;

III. Any lost, late or misdirected computer transmission or network, electronic failures of any kind or failure to receive entries owing to transmission failures or technical reasons;

IV. Other conditions, situations or failures beyond its control; and

V. Anything that is not mentioned above.

k.) The Company or any of its affiliates will not be liable for any loss of earnings, employment or otherwise caused to the Participant(s) arising as a result of participation in the Contest.

l.) The Company and its sub-contractors cannot and shall not be held accountable or liable for any disruptions, interruptions or cancellation of the Contest, on account of any factors beyond their control.

m.) The Company and its sub-contractors shall not be held responsible or accountable to any of the Participants(s) / contributor(s) for any loss, injury or any other liability which may arise while participating in the Contest and/or in connection with the Show, and for which the Participant(s) / contributor(s) agree to release, the Company or any of its associate agencies and each of their respective officers, directors, agents, representatives and employees, and/or any other agencies or individuals connected with the Contest and/or the Show in any manner, from any and all claims, actions, damages, liabilities, losses, costs and expenses, in any way arising out of or resulting from their participation, except claims arising from their fraud, willful misconduct or gross negligence, death or personal injury caused by their negligence, or any liability that cannot be excluded under applicable law. Participant(s) and/or any party that accesses the portal or website agree that neither the Company nor any third-party content or service providers involved in the Contest will be liable to such persons for any loss or damages, either actual or consequential, arising out of or relating to these Terms and Conditions, use or inability to use the portal or website, reliance upon information obtained from or through the portal or website or participation in the Contest. In particular, neither the Company nor its third-party service providers shall be liable for any consequential, indirect, punitive, special or incidental damages, whether foreseeable or unforeseeable.

n.) Apart from the entitlement to participate in the Contest subject to these Terms and Conditions, the Participant(s) or their legal heirs shall have no other rights or claims against the Company. For the

sake of clarity, it is stated that participation in the Contest does not entitle the Participant(s) to any consideration or remuneration.

o.) The Company shall not be responsible or liable for any errors, faults, malfunctions or technical issues arising from or relating to any sponsor-related applications or platforms.

p.) The Participant(s) acknowledge and agree that the Company is the sole authority responsible for making decisions regarding the Contest. Any process review, reconciliation, testing, advisory or other assistance undertaken by any process advisor, evaluator, vendor or other third party is for the Company's internal purposes and shall not give any Participant any right to challenge, audit, inspect or require reconsideration of the Company's decisions.

q.) No Participant shall be entitled to challenge, dispute, appeal, seek reconsideration of or otherwise question the outcome, results, scores, rankings, eligibility, selection or declaration of Winners, Audience Opportunity, disqualification or any other decision made by the Company in connection with the Contest. The Company's decision in relation to all such matters shall be final, conclusive and binding on all Participants, subject to applicable law.

9. General Terms and Conditions

a) The participation in the Contest (s) shall be considered to be acceptance of these Terms and Conditions and that the Participant has read and understood the Terms and Conditions and any other terms and conditions with respect to the Show and Contest (s).
b) The Participant shall undertake, warrant and guarantee to the Company that the Participant has the full legal capacity to participate in the Contest in accordance with these Terms and Conditions.
c) Any requirement by the Company for the Participant to link his/her social media accounts hereunder, shall not be deemed to an endorsement of any of such social media platform and the information accessed by the Company from such social media accounts shall at all times be subject to the terms and conditions of such social media website.
d) The Participant acknowledges that they have voluntarily chosen to participate in the Contest at their free-will and are willing to bear all risk, costs & consequences arising from such participation in the Contest.
e) In the event of any fault, misunderstanding or dispute concerning any part of the Contest, and/or the operation of the telephone system, the selection of Winner at any stage, or the validity of any question or answer options, the decision of the Company shall be final and binding on all Participant(s) and other persons. The Company is empowered to take a decision on any case or instances not covered by the present Terms and Conditions.
f) The Company reserves the right to amend (add, delete or modify) the Terms and Conditions prospectively or retrospectively, at its discretion and without prior notice, in order to improve the Contest or remedy any issues that occur. It is the responsibility of the Participant to keep itself updated with the Terms and Conditions and amendments thereof from time to time.
g) The Company has the right at any time to terminate the Contest without any prior intimation or notice to the public and also the Company is not obligated in any manner whatsoever to compensate any person or persons who have participated in the Contest. In such an event, the Audience Opportunities declared and scheduled till date shall be continued as planned and future opportunities be suspended.
h) Registration or participation in the Contest does not guarantee a prize and/ or gratification and/or Audience Opportunity or award.
i) If the operation of the Contest; the recording or broadcast of any/all of the Show is prevented by an event of force majeure or otherwise, the Company may cancel all or any part of the Contest or take such other decision as it deems fit.
j) If any provision of these Terms and Conditions is held by any court or other competent authority to be void or unenforceable in whole or part, the other provisions of these Terms and Conditions and the remainder of the affected provisions shall continue to be valid.
k) These Terms and Conditions and the Contest shall be governed by and construed in accordance with the laws of India and the Participant(s) submit irrevocably to the jurisdiction of the Courts in Mumbai.
l) The Company is empowered in its sole and absolute discretion to take a decision on any case not covered by the present Terms and Conditions.
m) The Company, its partners, process advisors or any of its affiliates will not be liable for any loss of earnings, employment or otherwise caused to the Participant(s) and arising as a result of his/her

participation in the Contest.

n) The Participant(s) agrees that the access and participation to the Contest may be restricted or prohibited in certain states and/or union territories of India as per the applicable laws in such states and/or union territories, as may be implemented, amended and/or repealed, from time to time ("**Restricted States**") and accordingly, the Participant(s) shall not be eligible to participate in the Contest in case Participant(s) resides in any of the Restricted States while participating in the Contest or otherwise. Further, such Participants should not attempt to access or participate in the Contest and in case of Participant needs any clarification on the Restricted States, the Participant may reach out to the Company by writing on livsupport@sonyliv.com. The Company shall not be held responsible or liable for a non-eligible Participant attempting to participate in the Show.

o) The only way to enter Contest is through participation as described in Terms and Conditions. There is no other way of entering the Contest. Any person claiming that they can help get you wins for a consideration is defrauding you. Please contact your local police and report this person immediately.

The Rules and Regulations have been originally written in English. In case of any conflict in the interpretation of the clauses between any translated language (i.e. Hindi/ any other language), the interpretation of the English rules and regulations shall prevail.