

TERMS AND CONDITIONS GOVERNING PARTICIPATION IN FAMILY FULL HOUSE WITH ROHIT SHARMA

A. CONTEST DESCRIPTION:

"Family Full House with Rohit Sharma Game on Contest" or "Game on Contest" or "Game on" is a skill and knowledge based, audience participation online game which is being hosted and can be played on the SonyLIV app, which is owned by Sony Pictures Networks India Private Limited (formerly known as Culver Max Entertainment Private Limited).

B. DEFINITIONS:

For the purposes of the Terms and Conditions, the expressions used as shown herein-under shall have the meaning ascribed to them as shown herein-below:

- a. **"Company" or "SPNIPL"** means Sony Pictures Networks India Private Limited.
- b. **"Contestant(s)"** means the participants selected to appear on the Show (subject to Company's discretion).
- c. **"Episode"** means an episode of the Show (as defined below);
- d. **"Episode Winner(s)"** means the top GOPs (as defined below) who, subject to verification and the Company's determination, have scored the highest applicable points in the Game on for any relevant Episode of the Show (or part thereof).
- e. **"Family Full House with Rohit Sharma Game on Contest" or "Game on Contest" or "Game on"** means the skill and knowledge based online quiz titled "Family Full House with Rohit Sharma Game on Contest" which will be played by the GOP (as defined below) in accordance with the Terms and Conditions on the SonyLIV. The Game on will commence from September 19, 2026 and will be available for participation on Saturdays and Sundays while the relevant episode of the Show is on air. Additionally, commencing September 21, 2026, one question will be released each day from Monday to Friday for the GOPs to answer, as a part of daily winners mechanism.
- f. **"Game On Participant(s)" or "GOP"** means any person(s) who registers and / or participates in the Game on via the App (defined below) and who (i) is above eighteen (18) years of age as on September 19, 2026 (ii) is a citizen of India and residing in India (iii) is of sound mind and health and (iv) does not have any criminal conviction (v) agrees to enter into and participate in the Game on in accordance with the Terms and Conditions as defined in this document.
- g. **"Prize(s)"** means the exciting prize(s) offered in connection with the Saturday – Sunday Game on Contest, as may be determined by the Company, at its sole discretion, in accordance with these Terms and Conditions.
- h. **"Audience Opportunity"** means the opportunity provided to the Winner(s) of the Monday-Friday Game on Contest to attend the Show as an audience member and meet Rohit Sharma, subject to such terms, conditions and arrangements as may be determined by the Company.
- i. **"Show"** means the television series titled ***"Family Full House with Rohit Sharma"*** produced by Fremantle India Television Productions Private Limited and telecasted on its channel Sony Entertainment Television ("SET") and on SonyLIV (as defined below).
- j. **"Sony LIV" or "App"** means the OTT platform accessible as an application and through web, owned and operated by the Company where the Game on will be hosted.
- k. **"Stipulated Time"** for the purposes of the Game on shall mean either (i) the period until which the Company permits a GOP to answer any question forming part of the Game on; or (ii) the time taken by the GOP to answer the question; whichever is lesser, subject to a minimum of 15 (fifteen) seconds.
- l. **"Terms and Conditions"** means these Terms and Conditions governing the Game on, as stated here in in entirety and as may be amended by the Company from time to time.
- m. **"Winners"** shall mean the episode Winner(s) and/or daily question Winner(s) or any other winner as may be determined by the Company, at its sole discretion, in accordance with these Terms and Conditions.
- n. **"Platform"** means SonyLIV app through which the Game on may be made available, as determined by the Company from time to time.

- o. **“Blacklisted Mobile Number(s)”** means such mobile number(s) as may be identified by the Company as ineligible to participate in or win the Game on, including, where applicable, mobile numbers associated with persons who are ineligible under these Terms and Conditions, including specified employees, members of the process advisory team and/or previous Winners and/or any other person deemed fit by the Company at its discretion.

C. ELIGIBILITY CRITERIA

In order to participate in the Game on, all the following conditions need to be fulfilled:

- Individuals should have registered and/or participated in the Game on via the applicable Platform(s);
- Should be above eighteen (18) years of age as on September 19, 2026;
- Should be a citizen of India and should be residing in India, excluding residents of the Restricted States or those otherwise restricted as per this Terms and Conditions;
- Should be of sound mind and health;
- Should not have any criminal conviction;
- Such individuals agree to enter into and participate in the Game on in accordance with the Terms and Conditions, as amended, modified or updated by the Company from time to time.

D. PROCEDURE TO PARTICIPATE IN THE GAME ON:

1. Participation

- a) Eligible GOPs should participate in the Game on by registering/accessing the designated Family Full House with Rohit Sharma Game on Contest (Game on) section on the App. The Game on will be made available on the App starting from September 19, 2026.
- b) The above-mentioned schedule could be added to, modified or cancelled based on programming/ technical requirements of the Company or in the event the Show is for any reason rescheduled, extended, cancelled or terminated early, at the sole discretion of the Company.
- c) The mobile number and social ID from which the registration is received will be used to identify the GOP as a unique identification number. GOPs are advised to use a mobile number that is registered in their name and through which they can be clearly identified as the GOP of the Game on.
- d) Any entry for participation in the Game on is not transferable.
- e) The Company has the right at any time to require proof of identity and/or eligibility. The failure to provide proof of eligibility, including proof of name, address and correct date of birth within the time as stipulated in the Terms and Conditions or within the timelines requested by the Company may result in disqualification. The Company also reserves the right to disqualify a GOP in case where a discrepancy is found to exist in the information furnished/provided/stated by the GOP in connection with the Game on and/or in the information stated in the documents furnished by the GOP or at any time. All personal details and information requested by and supplied to the Company by each GOP must be truthful, accurate and in no way misleading. The Company reserves the right to disqualify any GOP(s) from the Game on at its sole discretion or in a scenario should the GOP(s) at any stage supply untruthful, inaccurate or misleading personal details and/or information.
- f) The Company may, at its discretion, contact the GOP(s), if required, for any clarifications needed for the information provided when contacted by the Company.
- g) The Company reserves the right to disqualify any GOP from the Game on if the mobile number, social ID and/or account identifier used for participation is identified as a Blacklisted Mobile Number or otherwise falls within any category of persons/entities restricted from participating in or winning the Game on under these Terms and Conditions.

2. Steps for Registration

- a) Download the App from the application store. Please note, the application download is free of cost, however data charges may apply. For further details please contact your telecom operator. Alternatively, you can open the SonyLIV mobile website on your mobile browser to access the Game on. Please note, the Game on is not accessible via browsers on your PC or laptops or any other device.

- b) If you are a first-time user, then you will be prompted to register by providing your mobile number and/or e-mail id. An OTP will be sent across to your mobile number and/or e-mail id to verify the same.
- c) Once registered, you will be prompted to provide your basic details such as Date of Birth, Gender and State/City etc.
- d) The GOP shall access the designated “Family Full House with Rohit Sharma Game on Contest” section/ banner/ link on the App, as made available by the Company.
- e) Select Language Preference (English/ Hindi).
- f) Click on the “Play Now” tab.
- g) Answer Profile related questions including occupation and education.
- h) The GOP is required to log in to the Game on using their social media accounts i.e. Google account and Facebook. The Company hereby clarifies that any linking of social media accounts hereunder (i.e. Google account and Facebook) is being done for verification purposes to ensure that the person playing/accessing the Game on is 18 years and above and is not a robot. In the event the GOP uses a SIM card not registered in their name, the Company will not be responsible for tracking such GOP and such GOP will be disqualified.
- i) In the event, it is not possible to determine with certainty the person who registered from a particular mobile number, that entry would be disqualified. GOP(s) are requested to use mobile numbers which are unique to them and are registered on such GOP(s) name only.
- j) The procedures for registration and participation in the Game on are subject to the Terms and Conditions stated herein. Non-conformance by any GOP(s) to the Terms and Conditions will disqualify him/her from participation or winnings, immediately, as the case may be.
- k) Please check with your telecom operator for any other applicable charges. In case any user registers while roaming in a different circle/zone/country, additional roaming rates may apply.
- l) There is no levy of an entry fee for participation in the Game on. Any person who claims to be from the Company and asks the GOP for paying an entry fee for participation in the Game on or states that the Show or the Company is distributing any lotteries or cash prizes, is defrauding the GOP(s) and they should report this to the local police immediately. There are also no lotteries, prize monies, cash prizes etc. distributed by the Company or the Show. The only way to participate in the Show and win the prizes is in the manner detailed hereunder.
- m) The Company may, at its sole discretion, modify the registration procedure, authentication mechanism, participation process or applicable Platform from time to time for technical, operational, programming, security or other reasons. Any such modification shall not create any right in favour of a GOP to challenge or dispute the same or any resulting participation outcome, subject to applicable law.

3. **Playing Rules**

a) Individual Players – Saturday and Sunday

- a) During each Episode of the Show, airing Saturday and Sunday, the GOP will have to answer questions as displayed on the App within the Stipulated Time.
- b) The Stipulated Time varies for each question. GOP(s) should ensure that they appraise themselves of the same before each question.
- c) For every question answered correctly, the GOP will be awarded points as set out below:
 - Saturday - Sunday Game on Contest: 1,000 points per correct answer, with seven (7) questions available for participation during each episode.

The above points structure, number of questions, participation period and/or other aspects of the scoring mechanism may be modified, revised or changed by the Company, at its sole discretion, from time to time. The Company shall not be required to provide prior notice to the GOPs of any such change.

- d) The winner selected will be awarded exciting prizes as determined by the Company.
- e) SPNIPL can change these points and add/discontinue such point winning activities or questions as it deems fit. No claims will be entertained regarding the same.
- f) SPNIPL reserves the right, at its sole and absolute discretion, to modify, alter, replace, add to or remove any activity forming part of an Episode, without any obligation to provide prior notice or reasons.
- g) The Company shall determine the parameters, weightage and/or other criteria

applicable for scoring, shortlisting and selection of Winners, and such determination shall be final and binding on all GOPs.

b) Individual Players – Monday - Friday

- a) During each day from Monday to Friday, the GOP may choose to answer one question released as part of the Game on within the Stipulated Time.
- b) The question format and Stipulated Time may vary from day to day. GOP(s) should ensure that they appraise themselves of the same before answering each question.
- c) The GOP will be awarded points for answering the question correctly, as per the points structure given below
 - Monday - Friday Game on Contest: 500 points per correct answer. One (1) question will be made available each day for participation during the applicable participation period.

The above points structure, number of questions, participation period and/or other aspects of the scoring mechanism may be modified, revised or changed by the Company, at its sole discretion, from time to time. The Company shall not be required to provide prior notice to the GOPs of any such change.

- d) One winner will be selected from among the eligible GOPs for each day's Game on, based on the applicable scoring criteria, on the following day. Such winner will be eligible for an opportunity to attend the Show as an audience member and meet Rohit Sharma, subject to verification and these Terms and Conditions.
 - e) The Company reserves the right, at its sole and absolute discretion, to modify, alter, replace, add to or remove any question or activity forming part of the Game on, without any obligation to provide prior notice or reasons.
 - f) The Company shall determine the parameters, weightage and/or other criteria applicable for scoring and selection of the daily winner(s), and such determination shall be final and binding on all GOPs.
- c) An on-going GOP could lose the opportunity to play one or more questions, in any of the following scenarios:
- i. When a GOP answers a call / message / etc. on the device where they are participating in the Game on;
 - ii. When a GOP exits the App during the course of playing the Game on or starts to watch a video on the App;
 - iii. Where there is a network drop or battery drain-out in the course of playing the Game on or watching a video on the Game on;
 - iv. Where the device on which Game on is being played hangs during the course of playing the Game on or watching a video on the Game on;
 - v. Where the Game on or the ability of a GOP to play the Game on is affected by any other network / IT / phone issues. Where a GOP exits the Game on in the middle of a session when answering a question, the GOP will be permitted to rejoin the Game on only when the next question is asked.
- d) Points scored by a GOP during the applicable Episode(s) / period of participation shall be recorded and treated in accordance with the scoring and Winner-selection mechanism determined by the Company. In the event the Game on is terminated or interrupted mid-session for any reason whatsoever, the GOP may be permitted to continue participation only in accordance with the functionality and/or instructions made available by the Company.
- e) Once the “Submit” button has been pressed, the GOP will not be allowed to change the answer. If the "Submit” button does not disappear, the server has not received the response, and the GOP would be required to press the button again. Please note that the GOP has to answer the question and press the button within the Stipulated Time.
- f) Post submission (locking) of the answer, the GOP(s) will not be permitted to modify / alter / change the answer submitted.
- g) Only the answers received within the Stipulated Time will be considered valid.

- h) The Company will not entertain any claims / questions / queries with respect to the authenticity or correctness of any question and answers asked and/or the applicable points allotted in any round of the Game on.
- i) The Company's decision on the correctness or incorrectness of any answer, the allocation of points, the treatment of any response, the scoring of a GOP and all other matters relating to the Contest shall be final, conclusive and binding on all GOPs, subject to applicable law.
- j) The GOP acknowledges that any score, ranking or leaderboard displayed during or after participation may be provisional and shall not by itself constitute confirmation of the GOP's entitlement to any Prize. Final scores, rankings and Winner determination shall be based on the Company's official records and determination in accordance with these Terms and Conditions.
- k) No GOP shall be entitled to challenge, dispute, appeal, seek reconsideration of or otherwise question the outcome, scores, rankings, selection or declaration of Winners or any other decision made by the Company in connection with the Game on. The Company's decision with respect to all such matters shall be final and binding on all GOPs, subject to applicable law.
- l) The Company may rely upon the data, questions, answers, survey results and other information provided by its survey providers, technology providers, vendors, sponsors and/or other authorized third parties for purposes of administering the Game on. GOPs shall not be entitled to demand independent verification, audit or disclosure of the underlying survey methodology, sampling methodology, source data, respondent-level information or internal review/reconciliation records.
- m) Any internal review, testing, reconciliation, process advisory or verification undertaken by or for the Company in connection with the Game on shall be for the Company's internal purposes only and shall not confer upon any GOP any right to seek reconsideration, reversal or alteration of any decision or outcome of the Game on.

4. **Winner(s) Selection**

- a) For Saturday and Sunday, the Company shall shortlist the predefined number of top GOPs with the highest number of applicable points for the relevant Episode from the Contest Data, subject to the applicable eligibility, verification and other requirements under these Terms and Conditions. The scores used for selection of the Winners shall be the scores recorded in the Company's official Contest records in accordance with the applicable gameplay.
- b) For Monday - Friday, the Company shall select one eligible GOP with the highest number of applicable points for each day's Game on from the Contest Data, subject to the applicable eligibility, verification and other requirements under these Terms and Conditions. The scores used for selection of the Daily Winner shall be the scores recorded in the Company's official Contest records in accordance with the applicable gameplay.
- c) The Company, at its sole discretion, can also apply region-based filters for the shortlisting of Winners in order to provide a more balanced distribution of winners.
- d) The Company shall have the sole discretion to modify the number of Winners per prize/gratification/audience opportunity category and the Winners hereby undertake not to question or to make any claims against the same.
- e) The Company reserves the right to replace the Winner if (i) it finds any duplication in the contact details submitted by the Winner, (ii) it has reasonable grounds to suspect that the Winner has not verified his identity to the satisfaction of the Company (iii) for any other reason that the Company may deem necessary.
- f) The Company shall have the sole discretion to decide whether or not to declare the Winners or the manner in which the Winners are announced, and the Winners hereby undertake not to question or to make any claims against the manner in which the names of the Winners are declared by the Company.
- g) The Winner determination will be on the basis of the total points earned by GOPs while playing the Game on for that particular Episode. The GOPs who (i) is not previously a Winner and (ii) have scored the highest number of points in the Game on for one Episode of the Show and/or the Daily contest, will become eligible for being chosen as the Winner.
- h) The Company shall have the sole and absolute discretion to determine the final number and identity of Winners, including in circumstances involving ties, irregularities, disqualification,

- technical issues or other circumstances affecting the Contest Data. The Company's determination in this regard shall be final and binding on all GOPs, subject to applicable law.
- i) The Company and/or its authorized agents, affiliates and representatives will rely upon only such information as may be provided by the Winner at the time of participation in the Game on (or registration on the App). The GOPs are hereby required to keep their information updated.
 - j) SonyLIV identifies users through their unique registered phone numbers. Hence, in the event of sharing login ID/ password, multiple logins, multiple registrations through your registered phone number, loss of registered phone number or other such instances, the Company will send winning prizes to the Game on profile through which the game was played and won the prize and/ or gratification.
 - k) No GOP shall be entitled to challenge, dispute, appeal, seek reconsideration of or otherwise question the selection, shortlisting, verification or declaration of any Winner, the scores or rankings used for such selection, or any decision taken by the Company in connection with the same. The Company's decision shall be final, conclusive and binding on all GOPs, subject to applicable law.

5. Winner Declaration and Pay-out/ Prize handover, if applicable

- a) The Company reserves the right, at its discretion, to institute one or more prizes and/ or gratifications and/or audience opportunity for the GOPs and the terms and conditions attendant associated thereto, including whether such prizes and/ or gratifications are daily, grand, cumulative, non-cumulative or any combination thereof. Every Episode may not have prizes and/ or gratifications and/or audience opportunity. Not every day may have a Daily Winner and/or a cash prize or other gratification.
- b) The Company reserves the right to offer or withdraw any of the prizes and/ or gratifications and/or audience opportunity chance as provided herein, at any point of time, including after they have been announced, and the Company shall not entertain any queries in this regard from the GOPs.
- c) The Company shall have the liberty but not the obligation to publish information with respect to the top points scored by the GOPs in the Game on conducted from time to time.
- d) The Company may, in its sole discretion, exclude a GOP from participating in any part of the Game on which may include without limitation (i) circumstances which, in the Company's view, renders the GOP unfit to participate therein; (ii) inability to produce documentation specified by the Company proving the identity of the GOP; (iii) any other reason that, at the discretion of Company, would adversely impact the Company or the Game on. At no point of time will the Company be obliged to notify unsuccessful GOPs of its decision.
- e) Company will use the number used to register on the App by the GOP to identify the Winner of the prizes and/ or gratifications won, if any. Inability on the part of the GOP to accordingly show or provide the required identification proof could entitle the Company to disqualify the GOP from any winnings, if any.
- f) Whilst the Company shall make all reasonable endeavors to (i) enable GOP(s) to proceed with participation in the Game on (ii) to contact all Winner(s) at each relevant juncture of the Game on, the Company can make no guarantee thereof and the Company shall in its sole discretion be entitled to proceed with the next entitled GOPs who are eligible to be Winners under the Terms and Conditions, in case it is unable to successfully contact and communicate with GOP(s)/ Winner(s) in terms hereof.
- g) The Company will have no liability to a GOP who is unable to take part in the Game on for whatever reason and the Company shall be entitled to disqualify the GOP(s) from the Game on at any time, at the discretion of the Company.
- h) The Company further reserves the right to replace at its discretion any Winner(s) who for any reason fails or is disqualified from or unable to participate in the Game on with another GOP who has scored the same number of points and is otherwise eligible to be a Winner, notwithstanding that such GOP may have been previously eliminated from the Game on and each GOP shall agree to collect the prize and/ or gratification as and when required by the Company to do so.

- i) If at any point, it is determined by the Company that any person has tampered with the App, the Game on or any data / servers / database / etc. related to the Game on, the Company reserves the right at its discretion to revoke or cancel points or winnings of any such GOP and / or initiate litigation as deemed fit and necessary by the Company.
- j) Unless otherwise decided by the Company, the only manner of declaration of the Winner will be through in-app notifications and announcements on the App. The Company shall not be contacting the Winners individually to inform them about the Prizes won, if any. The Company shall not be held liable, despite the Company's best efforts, in the event (i) the Winners fail to check the in-app notifications or announcement (ii) the provided mobile numbers is unreachable/not replied due to the following reasons including but not limited to: 1) phone number provided by the Participant is incorrect. 2) phone number belongs to a person other than the Participant 3) any other reason the phone number or any other contact details provided by which Participant cannot be contacted/located. In the event the Company is unable to contact the Winners, the Company shall in its sole discretion, forfeit the Prizes won by the Winners and proceed to award the Prizes to the next entitled Participants who are eligible to be Winners.
- k) The Winner hereby agrees that the Winner shall not hold the Company responsible for any delays and/ or disputes and/or claims arising out of any Prize that such Winner may be entitled to and shall keep the Company indemnified against any and all such claims.
- l) The Winners hereby agree that no claims or disputes arising out of or in connection with the Prize(s) shall be entertained by the Company.
- m) The Company may refuse to pay winnings or reclaim all sums paid to Winners in the event of any fraud, dishonesty or non-entitlement on the part of any of such Winner(s) to participate in the Game on under the Terms and Conditions as well as delay/refusal to submit documents on time.
- n) If GOPs are unclear as to the Terms and Conditions of participation in the Game on or winner determination or pay-out/ Prize handover, GOPs will have to send an email to livsupport@sonyliv.com. The Company shall make reasonable endeavors to respond thereto. The above shall not, however, be ground for extension of time / deadlines as specified herein.
- o) The final determination of the Winners, including the eligibility of a Winner, applicable score, ranking, shortlisting, replacement, Prize entitlement and forfeiture of any Prize, shall be made solely by the Company.
- p) The GOPs expressly acknowledge and agree that the Company's decision in relation to the declaration, selection, replacement or forfeiture of any Winner, the applicable scores or rankings, the award or non-award of any Prize and all other matters relating to the Game on shall be final, conclusive and binding on all GOPs, subject to applicable law. No GOP shall be entitled to challenge, dispute, appeal, seek reconsideration of or otherwise question such decision or the outcome of the Game on.
- q) To the fullest extent permitted by applicable law, no claim shall lie against the Company merely because a GOP has not been selected as a Winner, has received a lower score or ranking, has been disqualified, has not received a Prize or disagrees with the Winner determination, scoring, or any other decision made by the Company in connection with the Game on.
- r) The awarding of Prize(s) and/or Audience Opportunity shall be at the sole discretion of the Company, and the Company may, at its discretion, decide not to award any Prize(s).

6. Systems and Availability

- a.) The Company will not be responsible for any break or disconnection or disruption in network connectivity in any manner, irrespective of the network being used. Network issues can disrupt various aspects of the Game on such as receipt of questions and answer options, submission/recording the answer, receipt of any sound, text, image or audio files related to the question, receipt of answer chosen by the GOP, etc. The GOP is advised to remain in an area with a strong and stable/ continuous mobile network signal of the telecom operator or internet service provider to ensure smooth functioning of the Game on.

- b.) Any loss or outrage or dissatisfaction suffered by the course of playing the Game on by a GOP would not be the responsibility of the Company and/or its associates/ affiliates and the Company or its associates/affiliates will not be responsible to make good any such loss or dissatisfaction.
- c.) In the event the response of the GOP is not received for any reason within the Stipulated Time period for the question, such GOP would be not be able to get points in the event that question(s) was correctly answered by the GOP. The GOP can continue to answer questions once re-connected to the central Game on game server(s). Company and/or or its vendors and partners and/or the process advisors are not responsible for any such instances.
- d.) For sake of clarity, GOPs are advised to play the Game on through one device only. In case multiple entries are received from a GOP for the same question, Company has the right to choose the first answer entry received from that GOP. If multiple entries are received at the same time, then the Company will choose any of the answer entries received. Scores calculated basis this will be considered final and would be updated on the Game on subsequently at a later date.
- e.) Prior to starting play of the Game on, the GOP must check that the App is operational and functioning correctly. The GOP is advised to keep adequate RAM and phone memory available to ensure smooth functioning of the Game on. Quitting other applications on the device will also help towards smoother gameplay in case of some phones. The GOP is also advised to keep the App updated to the latest version at regular intervals to ensure smooth functioning of the Game on.
- f.) GOP is advised to keep the device from which the Game on is played, adequately charged. Low battery will result in shutting down of the network and / or device and that will result in the GOP not being in a position to play along with the Contestant.
- g.) The server used to communicate with the GOP has adequate redundancies built into it. However, in the rare cases, the server is down during the play, the Company will, at its discretion but not as an obligation, determine such measures as it may deem fit, including cancelling certain sections or segments or question(s) from being scored and/or awarding points to all the players for that section, or any other means at the discretion of the Company.
- h.) Every effort will be made to coordinate the questions on Game on with the SD & HD feeds of the Show, such that the questions as they appear on the Show coincide with the questions as they appear on the App. However, since this is heavily dependent on satellites, networks, receivers, connectivity, cloud issues and various forms of latency, there could be instances of inaccurate alignment. These would be outside the control of the Company or its affiliates/associates and neither the Company nor its affiliates or associates or any other person associated with the Show will be responsible for any consequences or liability arising therefrom, to any part whatsoever.
- i.) All GOPs need to adjust the device display, font and resolution to default size or lower to ensure that they are able to play the Game on on their devices properly. If not, then the “Play” and “Lock” button might not appear on the device screen during gameplay. In case the GOP is not able to play the Game on, on account of this, the Company will not be responsible in any manner whatsoever.
- j.) The GOP acknowledges that all possible issues may not have been identified by the Company and its partners and agrees to hold harmless the Company and their shareholders, directors, officers, employees, licensees, agents, successors, assigns, affiliates, process advisors and partners for the application, network, process, technical or any other failures. Any losses, injury, discomfort, loss of privacy, inability to participate or any other discomfort or issue of any sort caused to the GOP or the GOP’s property or device shall not be the responsibility of the Company and/or its affiliates/associates.
- k.) No person (i.e., either the GOP, or any person on behalf of the GOP) shall initiate litigation against the Company or their shareholders, directors, officers, employees, licensees, agents, successors, assigns, affiliates, process advisors and its partners in any manner without first providing the Company a complaint at livsupport@setindia.com and providing the Company an opportunity to address the complaint.
- l.) In case any unauthorized activity is observed on the Game on, that particular GOP will be disqualified to play till such time as the Company deems fit. The Company would not be responsible in any manner whatsoever on account of such disqualification.
- m.) Company shall not be liable for any failure of the application server or system in the course of playing the Game on.
- n.) The Company shall endeavor to make all reasonably practicable arrangements, it cannot guarantee or assure seamless connectivity or continuous availability of the application, server, system or software to the GOPs during the conduct of the Game on as these are dependent on external utilities/ service providers and factors which could be beyond control of the Company.
- o.) Company, its authorized personnel and its sub-contractors are not responsible for delayed receipt or non-receipt or incomplete receipt or corrupt receipt of answers.
- p.) The Company accepts no liability and shall not be responsible and/or liable in any manner

whatsoever in case the GOP(s) are unable to participate in the Game on due to failure on the part of the telecom operator, facility provider, etc., or due to capacity constraints.

- q.) It shall not be open for the GOP(s) or any of their representatives to require an audit or verification of the randomizer/ selection software or any other criteria, process or system adopted by the Company as part of the process of conduct of the Game on or selection of Winners resulting therefrom. No enquiries, appeals, verbal or written, shall be entertained in this regard.
- r.) Any scores, rankings, leaderboard positions or other results displayed on the applicable Platform may be provisional and may be subject to correction, reconciliation or adjustment by the Company. The Company's official Contest records and its final determination shall prevail over any displayed or provisional result.
- s.) No GOP shall be entitled to challenge, dispute, appeal, seek reconsideration of or otherwise question any technical determination, score, ranking, leaderboard position, selection or declaration of Winner arising from or relating to the matters described in this section. The Company's decision in relation thereto shall be final, conclusive and binding on all GOPs, subject to applicable law.

7. Confidentiality and Publicity

- a.) The Company shall keep the personal information collected from the GOPs confidential and shall process and disclose such information in accordance with the Company's applicable privacy policy and applicable laws. The Company may share such information with its affiliates, authorized personnel, process advisors, vendors, service providers, advisers and other persons on a need-to-know basis and/or where required for the administration, operation, verification, promotion and fulfilment of the Game on.
- b.) None of the GOPs shall, without the prior written approval of the Company, speak to the press or any other media or any third person, nor give any interviews or comments relating to any aspect of the Game on. The GOP shall not disclose any information whatsoever relating to the Company to any other party. Violation of this clause shall immediately disqualify the GOP's prospects of further participation.
- c.) The GOP shall at all times keep confidential all particulars and details regarding the Game on.
- d.) The Winner(s) of the Game on as announced by the Company from time to time, agrees that he/she shall make himself/herself available from time to time and co-operate with the Company and participate in any activity and/or campaign ("Promotional Activity") of any nature whatsoever without any money payable to the Winner(s). Further, the Winner(s)/GOP(s) shall at no point of time refuse or disagree to participate in any such Promotional Activity for any reason whatsoever if required by the Company. The Winner(s)/GOP(s) agrees that the footage of any nature shall vest with the Company, including but not limited to all intellectual property rights and any other rights for worldwide and in perpetuity.
- e.) By participating in the Game on, each Contestant expressly agrees and consents that, if declared a Winner, the Company may without further notice or compensation, use the winner's name, photograph likeness, city or any other details submitted as part of the Game on for the purposes of announcing results, advertising, publicity or promotional in any media now known or hereafter developed, worldwide in perpetuity. The Contestant hereby waives any right to inspect or approve the finished material and releases the Company from any claims or liabilities arising from such usage. Any photographs, videos etc. submitted by the GOPs/Winners to the Company or recorded, shall on submission / creation become the property of the Company and shall be available to the Company for exploitation across all mediums throughout the world in perpetuity. The GOP(s) shall ensure that the photos or videos submitted by them in any public domain, or their performances shall not be obscene, vulgar, defaming, denigrating women or children, hurting religious sentiments, depicting violence or shall not infringe the rights of a third person. The GOP(s) shall solely remain liable for any action (criminal/civil) arising therefrom.
- f.) Acceptance of these Terms and Conditions by the GOP constitutes permission for the Company, including its affiliates, to click photographs, record videos of the GOP(s) and use the GOP(s) name, photographs, likeness, voice and comments for advertising and promotional purposes in any media worldwide for purposes of advertising and trade without any additional compensation whatsoever.
- g.) Any use of personal information for purposes other than those contemplated by these Terms and Conditions shall be subject to the Company's applicable privacy policy and applicable law.

8. Data Privacy

- a) The GOP acknowledges that the Company will need to collect their Personal Data for the purpose of the Game on. By providing their explicit consent, the GOP agrees to the collection, storage,

use, disclosure, transfer, of their Personal Data which may be collected by the Company for the purpose of the Game on. The term 'Personal Data' shall mean and include but is not limited to the name, phone number, photo identity documents such as passport, driving license, PAN, Aadhaar, document for age verification such as birth certificate, ration card, voter identity card or other details pertaining to the identity of the GOP and other information as may be required for the purposes of Game on.

- b) Where the GOP is required to access or participate in the Game on through a third-party account, platform or authentication mechanism, the GOP hereby consents to the Company collecting and processing such personal information as may be made available to the Company through such account, platform or authentication mechanism, to the extent necessary for participation in and administration of the Game on. In the event the GOP wishes to withdraw or modify permissions granted to any such third-party platform, the GOP may be required to contact the relevant third-party platform directly, as applicable.
- c) The Company shall collect, process, store, use, disclosure, transfer of Personal Data in compliance with all applicable laws including the Digital Personal Data Protection Act, 2023, the Digital Personal Data Protection Rules, 2025. Any information shared by the GOP with the Company shall be handled by the Company in terms of the privacy policy of the Company, available at <https://www.sonyliv.com/privacy-policy>. In addition to these the Company's Privacy Policy and Terms and Conditions, where applicable, participation in the Game on and the collection and processing of Personal Data of the GOP shall also be subject to the privacy policies and terms and conditions of third-party service providers (including but not limited to WhatsApp or any other platforms that may be engaged by the Company). GOPs are advised to familiarize themselves with the terms and conditions and policies of such third parties.
- d) The GOP(s) hereby agree and acknowledge that the collection and processing of the Personal Data by the Company is for a lawful purpose and is necessary for facilitating their participation in the Game on. The Personal Data shared by the GOP(s) shall be retained by the Company till the Winners are declared and the promotions with respect to the Winners are completed.
- e) Access to Personal Data will be limited to the employees of the Company, and affiliates of the Company (and their respective employees). For the purposes of the Game on, the Company may contract with the service providers to perform functions or services on its behalf. Such service provider may have limited access to the Personal Data needed to perform their functions but shall be restricted from using such Personal Data for purposes other than providing services to the Company solely in connection with the Game on. Such service providers shall be subject to the same level of privacy protection as is required by applicable laws including the Digital Personal Data Protection Act, 2023, the Digital Personal Data Protection Rules, 2025.
- f) In addition to the service provides engaged by the Company: a) Company may also disclose Personal Data including sensitive personal information, if any, to governmental agencies and regulators (e.g., tax authorities), social organizations (e.g., the social security administration), human resources benefits providers (e.g., health insurers), external advisors (e.g., lawyers, accountants, and auditors), courts and other tribunals, and government authorities, to the extent required or permitted by applicable legal obligations of the Company.
- g) The GOP can opt-out of processing of their Personal Data, at any time, by writing to the Company on livsupport@sonyliv.com. It is advised the GOPs identify themselves correctly before submitting any such requests, to enable the Company to resolve the concerns in a timely manner. The GOP(s) understand that the collection and processing of their Personal Data is imperative for their participation in the Game on. Therefore, in the event the GOP withdraws their consent for collection and/or processing of their Personal Data, the GOP shall not be entitled to participate in the Game on any further. The GOP(s) agrees that by accepting the Terms and Conditions, the GOP(s) agrees to not raise any claims against the Company in this regard. Additionally, the Company may decline to process requests that are unreasonably repetitive or systematic, requiring disproportionate technical effort, jeopardizing the privacy of others, or would be extremely impractical or for which access is not otherwise required.
- h) All Personal Data and information requested by and supplied to the Company by each GOP must be truthful, accurate and in no way misleading. The Company reserves the right to disqualify any GOP(s) from the Game on in its sole discretion, should the GOP(s) at any stage supply

untruthful, inaccurate, unverifiable or misleading Personal Data and/or information.

- i) The Company reserves the right to deny participation, registration, audition, or qualification for any further rounds or overall qualification to the Game on, especially if the GOP is unable to or refuses to provide or verify their Personal Data or if the GOP does not consent to or withdraws the consent provided to for collection or processing of their Personal Data. The Company may, at its discretion, contact the GOP(s), if required, for any clarifications needed for the information provided in the registration.
- j) The Company reserves the right to require proof of identity and/or eligibility, at any time. Failure to provide such proof within a reasonable time could result in disqualification from Game on. Further, in case there is any mismatch of GOP(s) details in any round of Game on, the GOP(s) may be disqualified from further participation in Game on, if GOP is unable to resolve discrepancies.
- k) If at any time, including after disbursement of prize, any information (including Personal Data) submitted by the GOP(s) is found to be incorrect, false, or otherwise misrepresented or misleading, the GOP(s) shall be liable to refund all amounts received from the Company.
- l) The GOP agrees that by accepting these Terms and Conditions, the GOP shall not raise any claims against the Company in regard to the Company's collection, use, processing or storage of the GOP's Personal Data.
- m) The GOP acknowledges that the Company may rely on Personal Data and other information provided by the GOP and/or received from authorized third-party platforms, service providers, production teams, vendors or sponsors for the purposes of administering and verifying participation in the Game on. The Company shall not be responsible for inaccuracies arising solely from incorrect, incomplete or misleading information provided by the GOP or by a third party from whom such information is lawfully received.

9. **Indemnities**

- a.) The GOP(s) and their legal heirs hereby shall hold harmless and indemnify the Company, affiliates, group companies, partners, sponsors, process advisors and evaluators, process partners, its agents, representatives, its employees, officers, and directors, contractors, partners or other persons used by them in relation to the Game on and hold them harmless against any loss, claim, demands, costs, damages, judgments, expenses or liability (including legal costs) arising out of or in connection with any or all claims, that may be brought against the Company, or by any third party in connection with (i) the GOP's participation in the Game on, winning the Game on, or awarding or the use or misuse of any prize or (iii) any misrepresentation or negligence by the GOP or (iv) any inaccurate information provided by the GOP; and shall reimburse the Company, and/or for any loss, costs, expense, or damage to which said indemnity applies.
- b.) Any conflict related to various provisions and interpretation of these terms will be addressed by the Company. The decisions of the Company in relation to the Game on, including eligibility, participation, gameplay, scoring, rankings, selection and declaration of Winners, Prize entitlement, disqualification and all other matters relating to the Game on, shall be final, conclusive and binding on all GOPs, subject to applicable law.
- c.) If GOPs are unclear as to these terms or any stage of the Game on, they can write in with their questions, concerns or queries to livsupport@sonyliv.com. The Company shall make efforts to respond to the e-mail on a best-effort basis, and at its sole discretion, however, shall not be held responsible if no response is received. In case no response is received, the same shall not be used as a ground to extend timelines for any category.
- d.) The Company is in no manner whatsoever responsible and/or shall not be held liable in any manner whatsoever, including but not limited to any physical injury, death, mental trauma, loss of money caused to any GOP(s) and/or the Winner(s) in any manner whatsoever.
- e.) The Company, evaluation panel, the host, the advertising agencies, process advisors, the sub-
contractors used by the Company for the Show, and any person or entity connected with the

production (including the format owners of the Show), administration or judging of the Game on (the “**Relevant Parties**”) shall be under no liability whatsoever to the GOP(s), Contestant(s) or contributors, in respect of any loss, damage suffered by the GOP(s), Contestant(s) or contributors arising from or pursuant to the Game on and/or the Show or for any and all loss, damage, cost, expense or injury to life or property sustained by the GOP(s), Contestant(s) or contributors at any stage of the Game on and/or the Show whether or not caused by (1) the administration (including scheduling) of the Game on and/or the Show including any failure of technology, connectivity or inability for any reason to participate in the Game on; (2) the GOP’s, Contestant’s or any third party’s participation in the Game on, or being selected or disqualified; (3) as a result of the decisions of the Company; (4) as a result of any comment, remark, judgment, view, criticism, critique, opinion and/or observation made and/or passed by the host and/or Company; and/or (5) any printing, typographical or technological errors in any materials associated with the Game on and/or the Show.

Notwithstanding the generality of the foregoing, the Relevant Parties expressly exclude liability for all direct, indirect and consequential loss or damage, including but not limited to loss or damage to property or for loss of profit, opportunity, business, revenue, goodwill or anticipated savings pursuant to the Game on and/or the Show. In no event will the measure of damages include, nor will the Relevant Parties be liable for, any amounts for indirect, incidental, consequential, or punitive damages of any party, including third parties; or for damages attributable to the GOP(s), Contestant(s); or circumstances beyond the Relevant Parties’ reasonable control.

- f.) The registration on the App is provided on an “as-is” basis without any warranties of any kind. To the fullest extent permitted by applicable law, the Company disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose and non-infringement in respect of the Show, the Game on and the App. Without limiting the foregoing, the Company specifically disclaims any warranty (a) that the App or website will be uninterrupted or error-free, (b) that defects will be corrected, (c) that there are no viruses or other harmful components that exist on the App or website, (d) regarding the security of information submitted, and (e) regarding correctness, accuracy, or reliability. If GOP(s)’ use of the App or website results in the need for servicing or replacement of GOP(s)’ or another’s equipment or data, the Company shall not be responsible for those costs.
 - g.) The GOP(s) agree that they shall hold harmless the Company, its employees, officers, sub-contractors or any other person in connection with the prize(s) won by them and/or in relation to the Game on including but not limited to the procedure in the Game on, any third-party claims including but not limited to any claims of infringement of any third-party rights and shall also not file in person / through any family member and/or third party any applications, criminal and/or civil proceedings in any courts or forum in India against the Company to claim any damages or reliefs.
 - h.) The GOP(s) agree that he/she shall hold harmless the Company, its employees, officers, process advisors, sub-contractors, any other third parties or the host from any leak or disclosure of their responses, gameplay data or any other information submitted by them in relation to the Game on.
 - i.) The Company shall not be responsible for any negotiation, entry into or breach of any agreement between the GOP(s) and any third party arising pursuant to or in connection with the Game on.
 - j.) The Company shall not be responsible for:
 - I. Any failures relating to registration or participation in the Game on;
 - II. Non-receipt or rejection of any data or entries;
 - III. Any lost, late or misdirected computer transmission or network, electronic failures of any kind or failure to receive entries owing to transmission failures or technical reasons;
 - IV. Other conditions, situations or failures beyond its control; and
 - V. Anything that is not mentioned above.
 - k.) The Company or any of its affiliates will not be liable for any loss of earnings, employment or otherwise caused to the GOP(s) arising as a result of participation in the Game on.
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- l.) The Company and its sub-contractors cannot and shall not be held accountable or liable for any disruptions, interruptions or cancellation of the Game on, on account of any factors beyond their control.
- m.) The Company and its sub-contractors shall not be held responsible or accountable to any of the GOP(s) / Contestant(s) / contributor(s) for any loss, injury or any other liability which may arise while participating in the Game on and/or in connection with the Show, and for which the GOP(s) / Contestant(s) / contributor(s) agree to release, discharge, and covenant not to sue the Company or any of its associate agencies and each of their respective officers, directors, agents, representatives and employees, and/or any other agencies or individuals connected with the Game on and/or the Show in any manner, from any and all claims, actions, damages, liabilities, losses, costs and expenses, in any way arising out of or resulting from their participation.
- n.) GOP(s) and/or any party that accesses the App or website agree that neither the Company nor any third-party content or service providers involved in the Game on will be liable to such persons for any

loss or damages, either actual or consequential, arising out of or relating to these Terms and Conditions, use or inability to use the App or website, reliance upon information obtained from or through the App or website, participation in the Game on or use or misuse of any Prize(s). In particular, neither the Company nor its third-party service providers shall be liable for any consequential, indirect, punitive, special or incidental damages, whether foreseeable or unforeseeable.
- o.) Apart from the entitlement to participate in the Game on subject to these Terms and Conditions, the GOP(s) or their legal heirs shall have no other rights or claims against the Company. For the sake of clarity, it is stated that participation in the Game on does not entitle the GOP(s) to any consideration or remuneration.
- p.) The Company shall not be responsible or liable for any errors, faults, malfunctions or technical issues arising from or relating to any sponsor-related applications or platforms.
- q.) The GOP(s) acknowledge and agree that the Company is the sole authority responsible for making decisions regarding the Game on. Any process review, reconciliation, testing, advisory or other assistance undertaken by any process advisor, evaluator, vendor or other third party is for the Company's internal purposes and shall not give any GOP any right to challenge, audit, inspect or require reconsideration of the Company's decisions.
- r.) No GOP shall be entitled to challenge, dispute, appeal, seek reconsideration of or otherwise question the outcome, results, scores, rankings, eligibility, selection or declaration of Winners, Prize entitlement, disqualification or any other decision made by the Company in connection with the Game on. The Company's decision in relation to all such matters shall be final, conclusive and binding on all GOPs, subject to applicable law.

10. General Terms and Conditions

- a) The participation in the Game on (s) shall be considered to be acceptance of these Terms and Conditions and that the GOP has read and understood the Terms and Conditions and any other terms and conditions with respect to the Show and Game on (s).
- b) Any gratifications being redeemed by the winners through sponsor integrations or are being done through third party platforms and at all times shall be subject to the terms and conditions of the said third-party platforms. The Company shall in no manner be responsible for any failure on the part of such third-party gateways to gratify the declared winners. Further, the Company shall not be responsible in any manner whatsoever for any errors, omissions or failures on the part of the e-wallets where such prizes and/ or gratifications are being transferred. The GOP hereby undertakes that he/she shall not raise any claims against the Company in this regard and shall keep the Company indemnified to that extent.
- c) The GOP shall undertake, warrant and guarantee to the Company that the GOP has the full legal capacity to participate in the Game on in accordance with these Terms and Conditions.
- d) Any requirement by the Company for the GOP to link his/her social media accounts hereunder, shall not be deemed to an endorsement of any of such social media platform and the information accessed by the Company from such social media accounts shall at all times be subject to the

terms and conditions of such social media website.

- e) The GOP acknowledges that they have voluntarily chosen to participate in the Game on at their free-will and are willing to bear all risk, costs & consequences arising from such participation in the Game on.
- f) In the event of any fault, misunderstanding or dispute concerning any part of the Game on, and/or the operation of the telephone system, the selection of Winner at any stage, or the validity of any question or answer options, the decision of the Company shall be final and binding on all GOP(s) and other persons. The Company is empowered to take a decision on any case or instances not covered by the present Terms and Conditions.
- g) The Company reserves the right to amend (add, delete or modify) the Terms and Conditions prospectively or retrospectively, at its discretion and without prior notice, in order to improve the Game on or remedy any issues that occur. It is the responsibility of the GOP to keep itself updated with the Terms and Conditions and amendments thereof from time to time.
- h) The Company has the right at any time to terminate the Game on without any prior intimation or notice to the public and also the Company is not obligated in any manner whatsoever to compensate any person or persons who have participated in the Game on. In such an event, the prizes and/ or gratifications declared till date shall be paid and future prizes and/ or gratifications will be suspended.
- i) Registration or participation in the Game on does not guarantee a prize and/ or gratification or award.
- j) If the operation of the Game on; the recording or broadcast of any/all of the Show is prevented by an event of force majeure or otherwise, the Company may cancel all or any part of the Game on, or take such other decision as it deems fit.
- k) In case the Winner(s) is found to be in violation of any and all rules/process of the Game on, the Company reserves the right to initiate legal proceedings against such person(s) including but not limited to having the concerned Winner to refund the prize money together with penalty interest as deemed fit by the Company. If at any time, including after disbursement of prize, any information submitted by the GOP(s) is found to be incorrect, false, or otherwise misrepresented or misleading, the GOP(s) shall be liable to refund all amounts received from the Company/ the Company is liable to reclaim the prizes and/ or gratifications from the GOP(s).
- l) If any provision of these Terms and Conditions is held by any court or other competent authority to be void or unenforceable in whole or part, the other provisions of these Terms and Conditions and the remainder of the affected provisions shall continue to be valid.
- m) These Terms and Conditions and the Game on shall be governed by and construed in accordance with the laws of India and the GOP(s) submit irrevocably to the jurisdiction of the Courts in Mumbai.
- n) The Company is empowered in its sole and absolute discretion to take a decision on any case not covered by the present Terms and Conditions.
- o) The Company, its partners or any of its affiliates will not be liable for any loss of earnings, employment or otherwise caused to the GOP(s) and arising as a result of his/her participation in the Game on.
- p) The GOP(s) agrees that the access and participation to the Game on may be restricted or prohibited in certain states and/or union territories of India as per the applicable laws in such states and/or union territories, as may be implemented, amended and/or repealed, from time to time (“**Restricted States**”) and accordingly, the GOP(s) shall not be eligible to participate in the Game on in case GOP(s) resides in any of the Restricted States while participating in the Game on or otherwise. Further, such GOPs should not attempt to access or participate in the Game on and in case of GOP needs any clarification on the Restricted States, the GOP may reach out to the Company by writing on livsupport@sonyliv.com. The Company shall not be held responsible or liable for a non-eligible GOP attempting to participate in the Show.
- q) The only way to enter Game on is through participation as described in Terms and Conditions. There is no other way of entering the Game on. Any person claiming that they can help get you wins for a consideration is defrauding you. Please contact your local police and report this person immediately.

The Rules and Regulations have been originally written in English. In case of any conflict in the interpretation of the clauses between any translated language (i.e. Hindi/ any other language), the interpretation of the English rules and regulations shall prevail.